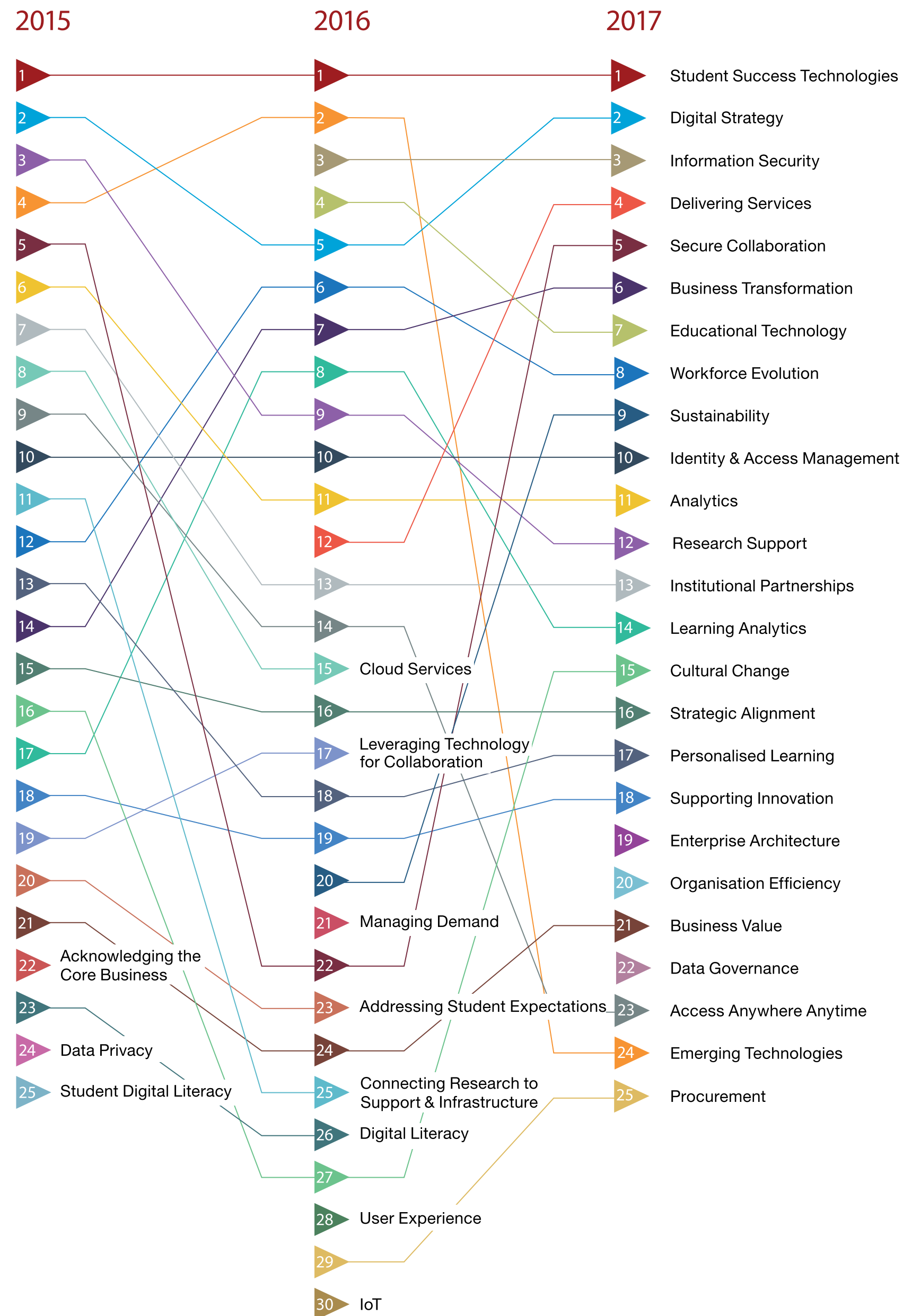


# Trends from 2015–2017



## Expanded explanation of topics (sorted alphabetically)

▶ <b>Access Anywhere Anytime</b>	Providing access to on-campus learning and research applications off-campus, anywhere, anytime	▶ <b>Institutional Partnerships</b>	Assisting faculty and academic leaders' understanding of technological innovations and changes to optimise the use of these technologies in teaching and learning
▶ <b>Acknowledging the Core Business</b>	ICT workforce developing an improved understanding of teaching and research as the core business of the institution	▶ <b>IoT</b>	Update existing enterprise architecture and operating models to enable smart device usage developed through connecting things to capturing insights
▶ <b>Addressing Student Expectations</b>	Understanding and addressing the expectations of a new generation of students	▶ <b>Learning Analytics</b>	Supporting improved student progress through establishing & utilising learning analytics
▶ <b>Analytics</b>	Applying easily accessible analytics to support strategic initiatives and decision making	▶ <b>Leveraging Technology for Collaboration</b>	Leveraging and providing easy access to technology to enable greater use and increased collaboration
▶ <b>Business Transformation</b>	Positioning ICT as a catalyst to transform the business functions of the institution	▶ <b>Managing Demand</b>	Managing demand to deliver high quality services and projects
▶ <b>Business Value</b>	Establish information management capability for analysis, cost effective data handling and ensure security of sensitive information	▶ <b>Organisation Efficiency</b>	Achieving organisational efficiencies through centralisation of ICT governance and resources
▶ <b>Cloud Services</b>	Leveraging cloud services strategically for integrated services to students and staff	▶ <b>Personalised Learning</b>	Developing and supporting personalised learning delivered through pedagogical changes
▶ <b>Connecting Research to Support &amp; Infrastructure</b>	Connecting the disparate research community to existing support tools and infrastructure by facilitating awareness and access	▶ <b>Procurement</b>	Sourcing technologies and services at scale to reduce costs
▶ <b>Cultural Change</b>	Agility to change operating model to align with other organisational changes and objectives	▶ <b>Research Support</b>	Developing a sustainable research support model servicing the needs of all researchers
▶ <b>Data Governance</b>	Improving the management of institutional data through data standards, integration, protection, and governance	▶ <b>Secure Collaboration</b>	Balancing agility, openness and collaboration with security, risk and privacy in a hybrid environment
▶ <b>Data Privacy</b>	Managing the impact of new data privacy legislation	▶ <b>Strategic Alignment</b>	Ensuring effective governance structures to align information technology with the strategic direction of the institution
▶ <b>Delivering Services</b>	Developing and implementing enterprise ICT applications, architectures, and sourcing strategies to achieve agility, scalability, cost effectiveness and effective analytics	▶ <b>Student Digital Literacy</b>	Increasing the level of digital literacy of students
▶ <b>Digital Literacy</b>	Increasing the level of digital literacy of staff and students	▶ <b>Student Success Technologies</b>	Improving student outcomes through an institutional approach that strategically leverages technology
▶ <b>Digital Strategy</b>	Supporting the institution's digital strategy	▶ <b>Supporting Innovation</b>	Facilitating and supporting innovation, wherever it may occur
▶ <b>Educational Technology</b>	Supporting innovative approaches to teaching and learning through appropriate applications of technology	▶ <b>Sustainability</b>	Developing a sustainable approach to the organisation's technology capability to meet changing needs
▶ <b>Emerging Technologies</b>	Ongoing demand to facilitate and support the application of emerging technologies (in a variety of scenarios)	▶ <b>User Experience</b>	Ensuring consistent interface for all technologies used on and off campus
▶ <b>Enterprise Architecture</b>	Understanding and leveraging an enterprise architecture to maximise future value, integration and minimise duplication	▶ <b>Workforce Evolution</b>	Continually reshaping the ICT workforce to ensure it provides agile technology capability that supports the institution's evolving needs
▶ <b>Identity &amp; Access Management</b>	Effective and efficient Identity and Access Management to provision appropriate e-Services to students and staff		
▶ <b>Information Security</b>	Developing a holistic, enabling approach to information security that reduces the risks associated with cybersecurity		