ICT Staff Development Community of Practise

“Processes used to create an IT Professional Training Program at The University of Queensland – Paul Nielsen

“The CQ University IT Department’s Leadership Development Programme – A mini case-study” – Shaune Sinclair
Processes used to create an IT Professional Training Program at The University of Queensland

ICT Staff Development can happen when planned

"HANG ON WHILE I FIND A PENCIL."
Why Train ICT

- Technology is always changing and staff need training to keep abreast
- Staff skills sets are often incomplete
- Projects bring new skill requirements
Making ICT Training happen

- **Budget**
  - Training Budget
  - Project Budget
  - Funds from within Organisational Unit
Making ICT Training happen

Creating a training plan in ITS at UQ

- Staff Recognition & Development Training
- Compile R&D Training into a list
- Cost Training List i.e. Budget
- Prioritise list – What’s important
- Cull List further
- Put Training plan to Executive Management for approval
Making ICT Training Happen

- Delegate a Training Coordinator to:
  - Schedule training in the plan
  - Book the training for the staff and ensure it proceeds as planned
  - Have staff give an evaluation of the training.
- ICT Staff Development can happen when planned
Can we work together?

- QUDIT ICT Staff Development Workgroup is looking for ways we can collaborate for training i.e.
  - QUDIT can organise training in areas of common need
  - QUDIT can promote training by institutions inviting others.....QUDIT CBT website

- Do you like what you see?
- How do you make your training happen?
- Questions or Comments?