

ICT Staff Development Community of Practise

“Processes used to create an IT Professional Training Program at The University of Queensland – Paul Nielsen

“The CQ University IT Department’s Leadership Development Programme – A mini case-study” – Shaune Sinclair



Processes used to create an IT Professional Training Program at The University of Queensland



ICT Staff Development can happen when planned

Why Train ICT

- ▶ Technology is always changing and staff need training to keep abreast
- ▶ Staff skills sets are often incomplete
- ▶ Projects bring new skill requirements



Making ICT Training happen

► Budget

- Training Budget
- Project Budget
- Funds from within Organisational Unit



Making ICT Training happen

- ▶ Creating a training plan in ITS at UQ
 - Staff Recognition & Development Training
 - Compile R&D Training into a list
 - Cost Training List i.e. Budget
 - Prioritise list – What's important
 - Cull List further
 - Put Training plan to Executive Management for approval



Making ICT Training Happen

- ▶ Delegate a Training Coordinator to:
 - Schedule training in the plan
 - Book the training for the staff and ensure it proceeds as planned
 - Have staff give an evaluation of the training.
- ICT Staff Development can happen when planned



Can we work together?

- ▶ QUDIT ICT Staff Development Workgroup is looking for ways we can collaborate for training i.e.
 - QUDIT can organise training in areas of common need
 - QUDIT can promote training by institutions inviting others.....QUDIT CBT website
- ▶ Do you like what you see?
- ▶ How do you make your training happen?
- ▶ Questions or Comments?