

Thin, Fast and Flexible

No, not me but the future of Document Delivery in an age of sharing in the cloud, social media and e commerce.

Jack after finding just the right article and attempting to obtain it via Document Delivery



Dying?

New Breed

Discover

**Store or
discard**

System

Alternative future

Connection and Collaboration

Curtin client searches Discovery Catalogue. Wanted item not found

Client places request

Request goes into Automated Decision system in LMS

Decision to Purchase. Urgent purchase order created. Client notified

Borrow or document supply. Formatted request to LADD or British Library, collaboration partner.

Loans through LMS with brief bib record created as necessary

Copies delivered to client

**Jack gets his
article (and his
post as
Associate
Professor)**



Thank you

Questions?

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