UTS Library: Change & our Future is not just about Technology

@malbooth
http://www.youtube.com/watch?v=zLDPubFgAa4
Libraries3.0
My take on where we should be heading with libraries — MalBooth 0
minutes ago
The challenge for an insurgent is not to try to battle the incumbent for the slot of normal. The challenge is to be edgy and remarkable and to have the market move its centre to you.

Seth Godin
Student vision
From book storage & shelving deserts to better spaces for people & improved search & discovery

LRS Movie
UTS LRS
~950,000 items
<15 mins

Serendipity:
RFID - moving away from transactions

Not only:
• Access
• Lending
• Self-service
• Stock-take

But also:
• Tracking in-house use
• Location & guidance
• Smarter library
• Mobile self-service?

htwww.flickr.com/photos/jamesbondsv/3525355541/lightbox/
Welcoming, porous, merging digital & physical access

Designed for desired behaviours
It isn’t just about plugging in new (enabling) technologies and opening up shiny new spaces.

Our people need to be prepared and we need to develop new services.
Books & transactions ➔ people & services

We don’t want to do more of the same!
Sustainability

Designed for & modelling sustainable operations, procurement, travel, relationships
Culture is activity of thought, and receptiveness to beauty and human feeling. Scraps of information have nothing to do with it. A merely well-informed man is the most useless bore on God's earth.

Alfred North Whitehead
What our students want

Mobile check out

24/7 operations

Natural light

Inspirational & quiet spaces

Book history

Customisable spaces

Comfy chairs

Participation
Future students want

Art
Atriums
Natural light
Randomness
Comfy chairs
Decent ceilings
Grand entry area
Thematic identity
Greenery & water
Meaningful signage
Intuitive technology
Gaming/media spaces
Obvious sustainability
Curved & open spaces
But:

It isn’t the consumers’ job to know what they want.

Steve Jobs

There is more to it than that.
Synthesis in design: bringing observation, imagination, intuition & empathy together
Social media: not just about web metrics!

Create, curate & manage content

Creating a sense of community

Corporate to personal voice

Networking & promotion

New & improved services

Explore, share & experiment

Improved understanding of ICT issues
What works for us

Be more active, learn by doing

Look for possibilities, not problems

Model & recognise desired behaviours

Contribute & stay relevant to our community

Identify & encourage talent, not qualifications

Encourage risk taking & exploration

More inclusive, less hierarchical

Trust, trust, trust!
RT @moonb2: RT @mstephens7: #kenhaycock most libraries have the same mission as the Hard Rock Cafe: Love all, Serve all, Save the Planet

10 Feb via HootSuite ★ Unfavorite ↩ Reply ⌃ Delete

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moonb2 Barbara Moon · Follow
Youth Services Library Consultant

mstephens7 Michael Stephens
Educator, librarian, blogger. Never stop learning or dreaming.