ABOUT

A key role for CAUDIT Analytics is to provide critical insights into information compiled and maintained by CAUDIT, sourced from or combined with industry and education sector datasets for the benefit of member institutions. The reporting of analyses and their effective dissemination to members in comprehensible and actionable formats is a primary deliverable.

CAUDIT BENCHMARKING

CAUDIT has provided a Benchmarking Service to its members since 2003 with the first Annual Benchmarking Report distributed in 2010. The CAUDIT Benchmarking System collects member information annually on IT Spend, IT Staff numbers and costs, member profiles including primary enterprise systems used, Central IT service desk operations, software and equipment providers used, server infrastructure – physical and cloud hosted, Green IT measures, computer fleet provision for students and staff as well as campus details.

Based on this information CAUDIT compiles an Annual Benchmarking Report providing members with analyses, ranking and trends on key benchmark indicators at the sector, university grouping and individual institution level.

THE COMPLEXITY INDEX

CAUDIT pioneered the development of the Complexity Index [CI] to enable meaningful benchmark comparisons across its membership and ultimately with international higher education sectors in response to the diverse range in resource capacity, demand and service delivery capabilities of IT-based services across its university membership.

The index is based on three official institutional measures reported annually:
- Number of students (EFTSL)
- Number of staff (FTE)
- Research income ($)

Together with input from CAUDIT Members on:
- Number and size of different university sites serviced by IT

The Complexity Index is an indicator of level of institutional complexity impacting upon the provision of IT services at an institution and is a key indicator in benchmarking analysis as well as data quality.

SURVEYS OF MEMBER INSTITUTIONS

When considering purchasing or updating an enterprise system, how to provide a new service or a quick poll on product usage, the CAUDIT Survey Services is available for members to find out other universities’ experiences.

CAUDIT can assist members by:
- Providing access to SurveyMonkey as a tool for distributing your survey and analysing results
- Providing advice on survey construction
- Communicating the survey link, deadline, and making results available to all members

Information about CAUDIT Survey Services can be accessed at: https://www.caudit.edu.au/surveying-members

Survey results dating back to 1998 are available to CAUDIT member institutions via the ‘Resources’ page on the CAUDIT website: https://www.caudit.edu.au/resources and entering in your keyword search.

CONTACT CAUDIT

Want to talk with someone about your survey or benchmarking data? Contact CAUDIT Director, Analytics & Strategic Initiatives, Steven Wojnarowski on steven.wojnarowski@caudit.edu.au

MORE INFORMATION

WWW.CAUDIT.EDU.AU/ANALYTICS
CONTINUING PROFESSIONAL DEVELOPMENT

Council of Australian University Directors of Information Technology

WHO SHOULD ATTEND

Experienced information technology and information resources managers from Australian and New Zealand universities and research institutions, including aspiring CIOs.

HOW IS IT DELIVERED

This course is a one-week intensive program that includes structured sessions, social sessions, out-of-the-box sessions and opportunities for one on one chats with the faculty members. We are serious when we say that the week is intensive. When you attend, be prepared to be fully immersed in the program and by doing so you will receive the greatest benefits from all that the program offers.

WHO DELIVERS IT

Facilitated by senior IT and Information Resources Leaders from the CAUDIT, CAUL, and EDUCAUSE communities. This is one of the key benefits of the CAUDIT Leadership Program - we put you in the room with CIOs for one week allowing you to ask questions, seek advice and learn from their experiences, and in return they will be open and candid with you and share personally and professionally with you.

ABOUT

The CAUDIT Leadership Institute is a dynamic, immersive program designed to enhance the leadership skills of Australian and New Zealand information technology and information resources managers in higher education. It is an outstanding opportunity to share information with peers and participate in hands-on learning experiences. The program is reviewed annually by a dedicated team of experienced faculty members to ensure that the program content remains relevant and key in delivering effective tools and strategies to make you a more effective and efficient leader.

The Institute has been offered annually since 1998 and is an excellent program for driven individuals who are committed to establishing their presence within their organisation.

Core subjects covered in the program include:

- Leading Change
- Effective Teams
- Interpersonal Communications
- Organisational Decision Making
- Emotional Intelligence
- Speaking with Impact
- Career Management
- Successful Influencing
- 20/20 Insight by an external speaker
- and the newly introduced topic ‘What’s on your VC’s mind.’

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COST

Approx $5,000 excluding GST. This excludes your travel to the program and some meals.

HOW TO APPLY

The registration process comprises a two part application 1. Your application and 2. Endorsement by your CIO. Both parts are done on-line and registration links will open up in early 2015. Make sure that you are subscribed to the CAUDIT newsletter distribution list so that you don’t miss out.

MORE INFORMATION

WWW.CAUDIT.EDU.AU/CLI-PROGRAM
ABOUT

The CAUDIT Managers Program offers training and coaching modules including 360-degree feedback using the LSI model (Leadership Skills Inventory). Modules are delivered at host universities, with time allocated for a tour and discussion with IT leaders at the university.

It is designed to build and strengthen the management skills of Australian and New Zealand information technology and information resources staff in higher education.

The program has been successfully implemented for the past two years and is specifically capped at 20 participants to ensure that maximum personalised interaction between participants and session facilitators is guaranteed.

In addition to the one-on-one coaching and LSI 360-degree feedback, the core themes delivered in the program are:

- Foundations of Effective Management
- Self Mastery
- The Art of Influence
- Managing Change
- Effective Business Communications
- Empowered for Success

WHO SHOULD ATTEND

New and middle managers/team leaders in information technology and information resources.

HOW IS IT DELIVERED

The program runs over the course of six to eight months and includes four group face-to-face workshop sessions, one-on-one coaching sessions, assignments, presentations, university visits, and networking opportunities.

WHO DELIVERS IT

CAUDIT engages external facilitators and ensures that these are experts in the topics they are delivering. Different facilitators may present each topic however the same one-on-one coaching mentor is used throughout the program.

COST

Approx $4,750 including GST. This excludes your travel and accommodation to and from the four face-to-face modules.

WHEN

The program will run during March – November with the dates being set once host institutions are established.

HOW TO APPLY

A call for participation for both participants and host institutions will be made through the CAUDIT newsletter. Make sure that you are subscribed to the CAUDIT newsletter distribution list so that you don’t miss out.

MORE INFORMATION

WWW.CAUDIT.EDU.AU/CAUDIT-MANAGERS-PROGRAM
ABOUT

The CAUDIT Resource Library includes thousands of presentations from CAUDIT meetings, study tours, symposiums and surveys undertaken by member institutions. These resources are located under the ‘Publications & Resources’ tab on the CAUDIT website: www.caudit.edu.au

The type of information you can find in the resource library includes over 200 survey results ranging from Student Facilities to eWaste, around 400 presentations delivered by staff of member institutions and industry speakers, vendor webinar recordings as well as submissions to Government inquiries.

WHO CAN ACCESS THESE FILES?

Most of these resources are provided exclusively for IT staff members of CAUDIT member institutions. All users will be able to see that a resource or file exists however you will be prompted to login using your institution username and password before being able to open a file.

HOW DO I FIND THE FILES I NEED?

There are a few ways to find resources:

- Use the landing page suggested topics:
  - Benchmarking & Reports
  - Business Transformation
  - Cloud Computing
  - Communities
  - Digital Strategy
  - Funding IT
  - Governance & Strategy

- Use the quick link boxes:

- Enter a keyword into the search bar:

When using the keyword search, you may return hundreds of results so to further help you sort through these, use the filters on the left hand side:

If you notice any links missing or have some content that you want included in the resource library (such as a report or presentation on a particular topic that you helped create) send the details to caudit@caudit.edu.au
ABOUT

CAUDIT negotiates with ICT vendors on a sector-wide basis to derive maximum mutual value and ensures that staff from member institutions have a good understanding of current vendor offerings to CAUDIT members.

CAUDIT’s focus on strategic procurement enables significant savings to member institutions. The benefits of CAUDIT’s strategic procurement efforts include improved value for money procurement, greater leverage in the marketplace to influence product development and direction, and sector savings in procurement staff resources.

WHAT’S THE OFFER?

To find out further information about each of these vendor offers visit the CAUDIT website: www.caudit.edu.au/strategic-procurement-overview. Make sure you ‘login’ so that you can see the member only information.

WHO ARE THE VENDORS

As at November 2014, CAUDIT has agreements in place with the following individual vendors:

- Amazon Web Services
- AMX
- Apple Computer
- AppSense
- AusCERT
- AusCERT Certificate Service
- CDM Cabling & Electrical
- Cisco
- Citrix Online and Citrix Systems
- Hitachi Data Systems
- Juniper Networks
- Microsoft and Microsoft Premier Support
- Mimecast
- O2 Networks
- Oracle
- Ovum
- Parallels
- ProActive
- Red Hat
- Remansys
- Secunia
- Service Quality
- Service-Now/Keyston
- SIMS Recycling Solutions
- Splunk
- Tenable Network Security
- Trend Micro
- VMware
- Microsoft Large Account Resellers (LARs)
- Professional Conference Organisers (PCOs)
- Storage Infrastructure (RDSI)

and for the following vendor panels:

- Microsoft Large Account Resellers (LARs)
- Professional Conference Organisers (PCOs)
- Storage Infrastructure (RDSI)

BENEFITS OF STRATEGIC PROCUREMENT

Strategic Procurement from a sector-wide standpoint has many benefits for CAUDIT member institutions. These benefits include:

- Cost Reduction – a reduction in the cost to do business; these cost savings should be evident for both the vendor and the CAUDIT Member.
- Demand Aggregation – an improved ability for CAUDIT to aggregate demand for product and services via term, group or volume purchasing commitments.
- Standardisation – Improved coordination between the CAUDIT membership with respect to the product and services being used in order to simplify the service and technology mix in use within CAUDIT Members and support processes within and between CAUDIT Members.
- Simplified Processes – A reduction in the bureaucracy required to engage with vendors, including (but not limited to) common terms and conditions, a single price list and improved handling of procurement processes.
- Information Sharing – Improved communication between vendors and the CAUDIT Membership including technology roadmaps, support and process information and general communications.

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