

Managing Library And IT Services Within A Higher Education Public Private Environment

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Abstract:

Public private partnerships (PPP) are arrangements used predominantly by state governments to develop infrastructure. It is a model which has been applied particularly effectively by to develop tollways and bridges in the major metropolitan areas of Australia. CQU has applied a variation of the PPP model to deliver university education to international students at its Brisbane, Gold Coast, Sydney and Melbourne. By its very nature this model has influenced the manner in which Library and IT services are delivered to CQU students on these campuses. This presentation will explore some the issues and tensions associated in the provision of IT and Library services within the CQU public private partnership framework.