

Comprehending IT Governance

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Abstract:

This paper/discussion will explore the understanding and acceptance of IT Governance models in universities.

The hypothesis is that the understanding and acceptance will diminish as one traverses the layers of the organisation, from the clear blue skies of senior management to the murky depths of the coal face. This is particularly relevant to the federated model of IT governance and support where understanding and acceptance of the governance is critical to the effective working of the federation.

QUT is, unusually, :-), is reviewing various aspects of its IT governance, and maximising the federation's effective use of the governance processes and fine tuning them for efficiency will support the aims of the reviews.

Although the author is most familiar with the QUT environment, data from other universities will also be presented. A brief survey will be sent to a set of universities to examine the hypothesis, and analysed to see if the hypothesis is proved.

Recommendations for improving the understanding of governance will be made and a possible outcome will be the strengthening of the federation at QUT.